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STATE OF HAWAII
DEPARTMENT OF HUMAN SERVICES
Med-QUEST Division
Administration
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September 3, 2010

MEMORANDUM

ACS M10-11

TO: Non-Emergency Transportation Providers

FROM: Kenneth S. Fink, MD, MGA, MPH *KS*
Med-QUEST Division Administrator

SUBJECT: RECOVERY OF INAPPROPRIATELY PAID NON-EMERGENCY
TRANSPORTATION CLAIMS

As a continuation to the memo sent out by the Med-QUEST Division (MQD) on January 29, 2009, the MQD will begin recoveries for all non-emergency transportation claims which were paid inappropriately. This is scheduled to take place in October 2010. These recoveries will affect only those claims for which HCPCS code A0130 without a modifier and A0130 with a modifier were billed for the same date of service. This resulted in a double payment which should not have been allowed.

The Code of Federal Register (CFR) §433.300 and Hawaii Administrative Rules §17-1741-4 requires the MQD to recover any overpayments made to providers. In order to comply with Federal and State law, the MQD will program the claims system to reprocess all non-emergency transportation claims. As a result of this reprocessing any claim in which both codes appeared, one without a modifier and one with a modifier, the code without the modifier will be denied and a recovery of that payment will occur. When this process is complete you, as the provider, will receive a remittance advice showing what was denied and the amount which is owed to the MQD. From the date of the remittance advice you will have sixty days (60) to repay the MQD the amount which is owed. A check, made out to the State of Hawaii, Med-QUEST Division, should be mailed to the MQD's Fiscal Agent, ACS at 1440 Kapiolani Boulevard, Suite 1400, Honolulu, Hawaii 96814.

Failure to respond will result in a referral to the Department of the Attorney General, Civil Recoveries Division for the recovery of the entire overpayment identified. Hawaii State Administrative Rules 17-1763 (c)(9) also notes, "DHS may suspend or terminate a provider from the Medicaid program for one or more of the following reasons: Any intentional failure to repay overpayments made by the Medicaid program to the provider".

If you have any questions, you may contact Suzanne Noland, R.N, at 808-692-8055.